



# News Release

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## **TWO DISASTER RECOVERY CENTERS TO BECOME SBA DISASTER LOAN OUTREACH CENTERS**

**WESTFIELD, MA.** – The Disaster Recovery Centers in Monson and West Springfield will transition into Small Business Administration Disaster Loan Outreach Centers (DLOC) starting Monday, July 25, 2011.

SBA customer service representatives will be available at the DLOCs to assist individuals and businesses that suffered damage in the June 1 severe storms and tornadoes. A representative from the Federal Emergency Management Agency will also be available.

SBA staff can issue loan applications, answer questions about SBA's disaster loan program and help individuals complete their applications and close their approved disaster loan programs.

The deadline for submitting an SBA disaster loan application – as well as applying for FEMA assistance – is **Aug. 15, 2011.**

The Disaster Recovery Centers slated for transition into SBA DLOCs are:

**Granite Valley Middle School  
21 Thompson Street  
Monson, Massachusetts 01057**

**J. Edward Christian Municipal Office Building  
26 Central Street, Room 217  
West Springfield, Massachusetts 01089**

Starting Monday, July 25, both DLOCs will be open from 8 a.m. to 4:30 p.m., Monday through Friday. The West Springfield DLOC will close Friday, July 29, 2011, while the SBA's DLOC in Monson will operate until further notice.

The Disaster Recovery Center in Springfield will remain open until further notice. The center's location is:

**Massachusetts Technology Park  
One Federal Street, Building #104  
Springfield, Massachusetts 01105**

Hours of operation for the Springfield Disaster Recovery Center are Monday through Friday, 10 a.m. to 6 p.m. ( EDT) and Saturday 10 a.m. to 4 p.m. (EDT). The center is closed Sundays.

Tornado survivors can register with FEMA or get information by calling **800-621-FEMA (3362)** or **800- 462-7585 (TTY)** for people who are deaf or hard of hearing. Multilingual registration assistance is available at both numbers. For online registration, go to [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov). The SBA customer service number is **800-659-2955 or 800-877-8339** (TTY).

*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*